



Provisioning Manager

Description

Provisioning Manager explores the MiVoice MX-ONE V6 structure, programming principles, user facilities, implementation and management of extensions and moves and changes.

No in-depth programming will be covered at any stage during the training.

Prerequisites

- Previous knowledge of DNA Directory and Extension Manager is desirable but not necessary
- A good skill in computer literacy
- An active role or an interest in telecommunications management

Training Technique

- Verbal instruction
- Demonstrations and Practical exercises
- Discussion and questions and answers

Who Should Attend

Provisioning Manager has been designed for telecommunications managers or System Supervisors who will be responsible for implementing moves and changes to the user configuration.

What will you learn

- Adding, amending and deleting users
- Extension Types
- Initiating, amending and deleting extensions
- Extension moves
- Basic user features:
 - Personal profiles
 - Name identity
 - Call diversion
- Advanced user features
 - Authorisation codes
 - Account codes
- Group Assignment
 - Group Pickup
 - Group Hunt
- Voicemail information
- Log files

Duration

- 1 day (Previous knowledge of MD110/MX-ONE Telephony Server)
OR
- 3 days in conjunction with Manager Telephony System for new users

Max Delegates

4 - 6



Provisioning Contents

- Introduction to Provisioning Manager (PM)
- User Management , including:
 - Adding, amending, deleting extensions
 - Viewing assigned extensions
 - Call diversion
- User features and facilities, including:
 - Assigning name identity
 - Personal Profiles
 - Function key assignment
 - Pick up, Hunt group and Call Park assignment
 - Alpha-Tagging & Black Listing
- IP specific features
 - Extra Directory Numbers (EDN's)
 - Shared Call Appearance (SCA) & Shared Call Appearance with Bridging (SCABR)
 - BluStar Client
- Extension Moves and Changes
- Administrator Set up
- Security profiles
- Configuring associated Sub-systems
 - Telephony System
 - OneBox
 - BluStar CMG
- MP System back-up
- Own user configuration
- Viewing Log files, including:
 - Audit Trail, Event, Security and MDSH Log files