



# Mobile Solutions



## STAY CONNECTED WHEREVER YOU ARE

### Have you Suffered from Mobile Bill Shock?



It can be hard to work out how much data you're using when sending an email, updating social media or downloading apps. Businesses end up having unnecessarily large data allowances in place that employees will not and cannot exceed, or they end up with bill shock at the end of each month. DV02's mobile solution offers data usage warnings, caps and restrictions to ensure you are only paying for what you want.

### Do Mobile Blackspots Slow you Down?



When working remotely or on the move our mobile phones become an extension of our laptop or computer and therefore we need to always be connected. How often have you been in the middle of an important phone call and you lose signal and then are unable to return the call or contact the person at all? Our new network hopping service will switch you to the strongest signal if you lose yours.

### Don't Want to be Locked into Long Contracts?



Network providers will offer you a good initial deal when it comes to mobile contracts but then lock you in for 24 months. Committing to lengthy contracts can be unappealing when businesses needs can change so quickly. What may be a requirement one month may no longer be needed the next, that's why we offer flexible 30 day rolling contracts.

### Why DV02 for Business Mobile?

*DV02 is an independent company founded in 2002 by experienced telecoms professionals who recognise that businesses need to do 'more for less', and get better value from their business telecoms investments*

*We provide voice and data solutions to medium and large businesses. Our difference is the way we work in partnership with IT and telecoms managers to solve typical problems.*



Your business. Our expertise. Your solution. **DV02** delivers.



# Mobile Solutions



## Contract Management

We'll handle the administration of mobile contracts on your behalf and operate as a single point of contact for all of your requirements, saving you valuable management time.

## Network Hopping

DV02's unique new solution for losing signal. Your mobile will search for a network with a stronger signal and switch on to it.

## Seamless Migration

DV02 will manage the process of migrating from your existing contracts to your new ones to save you the hassle.

## Account Management

You will be allocated an account manager to be your point of contact. All of our account managers are responsive, technical and helpful and will always be on hand to answer your questions.

## Remote Working

We provide a variety of methods to enable flexible and remote working practices, whilst controlling the associated costs of operating and connecting multiple technologies.

## Bespoke Billing & Reports

We offer bespoke group billing with cost centre codes and you can import directly into your accounts package. We can provide per number billing and report on variables such as most expensive number.

## Flexible Contracts

We offer 30 day rolling contracts and fixed 1 or 2 year options to suit any business requirement.

## Repairs

We will manage any repairs required on your handset including screen and button damages.

## Tablets and Data Bolt-Ons

We provide tablets and data bolt-ons including the international bolt-on for users who regularly call international destinations from their mobile phone.

## Alerts and Caps

We can set up alerts and caps on your service to ensure that there are no nasty surprises when your bill comes in. We can also bar premium, non-work related and international numbers to help you remain in control.

## 24/7 Support

We know it can be stressful when something goes wrong and you have to wait to find a solution. We have friendly support staff available 24/7 to provide assistance whenever you need it.

## Mobile Device Management

DV02 have a wealth of knowledge in the latest mobile handsets. We provide you with recommendations based on your requirements - helping your employees work productively.

## Ongoing Analysis

Your dedicated account manager will regularly review your contract and your requirements to ensure you are always on the most suitable tariff.

## Fixed Mobile Convergence (FMC)

Integration of your smart mobile devices into your Corporate voice network delivers superior access to both your fixed and mobile device at all times.

### DV02 Delivers

#### Mission Statement

To deliver remarkable, independent telecommunication solutions to help businesses achieve their goals.

#### Vision

To be the telecommunication company of choice for UK businesses.

#### Core Values

We deliver with C.A.R.E:  
Customer Focus  
Accountability  
Remarkable Service  
Enthusiasm

### Find out more

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Your business. Our expertise. Your solution. **DV02 delivers.**