



Manager Provisioning

Description

Manager Provisioning explores the MX-ONE TSE structure, programming principles, user facilities, implantation and management of extensions and moves and changes.

No in-depth programming will be covered at any stage during the training.

Prerequisites

- Previous knowledge of DNA Directory and Extension Manager
- A good skill in computer literacy
- An active role or an interest in telecommunications management

Training Technique

- Verbal instruction
- Demonstrations and Practical exercises
- Discussion and questions and answers

Who Should Attend

Manager Provisioning has been designed for telecommunications managers or System Supervisors who will be responsible for implementing moves and changes to the user configuration.

What will you learn

- Adding, amending & deleting users
- Extension Types
- Initiating, amending and deleting extensions
- Extension moves
- Basic user features
 - Personal Profiles
 - Name Identity
 - Call Diversion
- Advanced user features
 - Authorisation Codes
 - Account codes
- Group Assignment
 - Group Pickup
 - Group Hunt
- Voicemail information
- Log files

Duration

- 1 day (previous knowledge of MD110/MX-ONE) OR
- 3 days in conjunction with Manager Telephony System

Max Delegates

4 - 6



Manager Provisioning Contents

- Introduction to Manager Provisioning (MP)
- User Management, including:
 - Adding, amending, deleting extensions
 - Viewing assigned extensions
 - Call diversion
- User features and facilities, including:
 - Assigning name identity
 - Personal Profiles
 - Function key assignment
 - Pick up & Hunt group assignment
- Extension Moves and Changes
- Administrator Set up
- Security profiles
- Configuring associated Sub-systems
- MP System back-up
- Own user configuration
- Viewing Log files, including:
 - Audit Trail
 - Event Logs
 - Security Logs